Intern Name: Reem Dasa

Competency checklist for group patient education

- Good introduction Intern describes what audience will hear.
- Clearly stated objectives serve to motivate audience; introduction describes why they need the information.
- Speaker establishes credibility; describes credentials; experience
- Speaker establishes rapport with the audience, conveys warmth, concern, respect for individuals, and interest. Makes reference to selfin a way that promotes rapport.
- Concepts presented clearly, in a logical sequence, at a comprehensible pace; and at audience level of comprehension.
 - √ Speaker relates concepts to the audience's areas of interest; Examples clarify rather than distract. (Yes)
 - $\sqrt{\text{Group consensus of understanding gained before moving on to the next concept.}(Yes)}$
 - $\sqrt{}$ Smooth transition from one medium to another. (use of video screen)
 - $\sqrt{}$ Literature and visual support rather than detracts from the key concepts. (yes)
 - $\sqrt{}$ Eye contact with the audience. (Yes)
 - √ Posture and body language: relaxed; facing the audience; no distracting movements. (a little nervous at first, but pulled through and presented well with good interaction with the audience)
 - \vee Voice is audible; quality is pleasant. (Yes)

Inappropriate comments are handled tactfully. (Did not experience)

- √ Audio Visual equipment is handled smoothly.
- √ Audience is encouraged to be involved. (good back and forth dialogue)

Questions are repeated before answering. (can improve upon)

Inappropriate questions are rephrased to fit the needs of the session. (Did not experience)

- $\sqrt{\text{Questions are answered unambiguously.(Yes)}}$
- √ Requests for individual advice are answered in a way that contributes to group understanding of key concepts. (Questions asked were for general group)
- √ Conclusion summarizes information covered. (Yes)
- $\sqrt{}$ Session starts and ends on time. (Yes)

Date: 09-05-2025

√ Which concepts were not adequately covered? (Covered Content well)

RD rating and comments in support of rating: S
Rating of satisfactory: overall presentation went well with good eye contact, audience
discussions, and presentation of content in a clear and concise manner once Reem
overcame her nervousness which will lessen over time.
Intern Comments:
RD Signature: Walter Wanas, RDM/LDM